

**SAN MATEO COUNTY
REQUEST FOR PROPOSAL #1286
ELECTRONIC SURVEILLANCE TELEPHONY INTERCEPT SOLUTION
RESPONSES TO WRITTEN QUESTIONS**

1. What type of lines will be terminated on the monitoring center for the voice content delivery – for example, BRI, PRI or analog?

ANSWER: Analog must be supported, but we may be interested in eventually transitioning to PRI. Proposal should define where Analog and PRI are supported, and any pricing differences.

2. I saw mention that the RFP would be on the smcsheriff.com site. I only see two RFPs and neither one is RFP #1286.

ANSWER: RFP #1286 can be found at <http://www.smcsheriff.com/>. Click on RFP's for a list of open RFP's.

3. How many concurrent users will be required for this system?

ANSWER: At least 32 concurrent users will be required for this system.

4. Is delivery 100% analog? 100% digital? Or a combination of both?

ANSWER: Delivery will be a combination of both.

5. Chapter 2, "Rules of Preparation", under "Others" (page 13): It is mentioned that The County will require vendors to provide rights to the source code. Can you please clarify this requirement?

ANSWER: This requirement is not applicable. Ownership of the application source code will remain with its developer.

6. Chapter 4, "Vendor Response", subsection I-1 – "Pricing Schedule" (page 31): Can you please elaborate regarding the purpose of the 9.5% tax? Should this tax value be added by the vendor in the response?

ANSWER: If any taxable item is required, the sales tax should be listed separately from the item. For example: Networking Equipment, Model # 12345, Quantity 1, Price \$100.00, Sales Tax \$8.75, Total Cost \$108.75. Please note that the sales tax should be 8.75% and not 9.5% as any item would be shipped to San Francisco.

7. Appendix, "Agreement Between The County of San Mateo and 'contractor name'": Please confirm that the contract should not be submitted as part of the RFP response by the vendor, and is relevant for the awarded vendor after awarding. Please confirm that exhibits A and B (Services, Payments and Rates) are with no content at this stage. Please confirm that attachments H,I,IP were not attached to the RFP at this stage.

ANSWER: The Agreement Between The County of San Mateo and "Contractor Name" is in the RFP for informational purposes only and Exhibits A, B, H, I and IP were not attached to the RFP. Please do not submit the Agreement as part of your vendor response to the RFP.

8. We kindly ask to receive the part of the RFP that is used for vendor response in an editable mode (Microsoft WORD or other).

ANSWER: A Microsoft WORD version can be found at <http://www.smcsheriff.com/>.

9. Could you please elaborate on what is the main method for collecting the intercepts?
- Is there an internal Interception Function (IIF) already installed in the telephony providers?
 - Is the vendor expected to install the IIF in the selected telephony providers?

ANSWER: The vendor is expected to install the IIF and all other necessary interfaces or connections with telephony Providers.

10. What would be the delivery protocol of the information? Please confirm the protocol will be CALEA, J-STD-025-A.

ANSWER: The protocol will be CALEA, J-STD-025-A.

11. What would be the physical interface to the networks (T1, Analog lines or other)?
- What would be the physical interfaces for call data delivery?
 - Can you estimate how many physical interfaces will be connected to each provider?

ANSWER: The physical interface would be analog lines to telephony networks. Call data would be delivered over a 5 MB internet-connected network.

12. Would the collected voice call intercepted be received in summed calls or stereo calls from the telephony providers?

ANSWER: We are not familiar with this terminology.

13. What would be the signaling protocol used to deliver call content?

ANSWER: Ring and Disconnect

14. Would a provisioning interface be required?

ANSWER: Yes

15. Would the workstation be installed at the same geographical site as the collection system or in several remote sites?

ANSWER: Workstations will need access from both the same LAN as the collection system, as well as multiple remote sites via client-based VPN.

16. What is the expected number of targets that will be activated simultaneously? (i.e. expected warranted persons for interception from all telephony providers)

ANSWER: At least 32

17. Would online storage be required? (i.e. storage before archive and deletion)

ANSWER: No